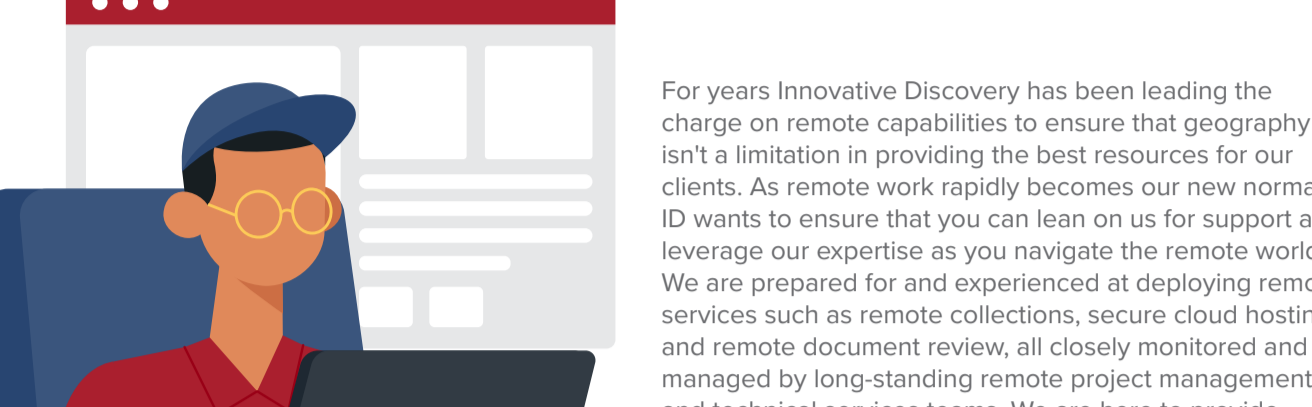


Remote Capabilities



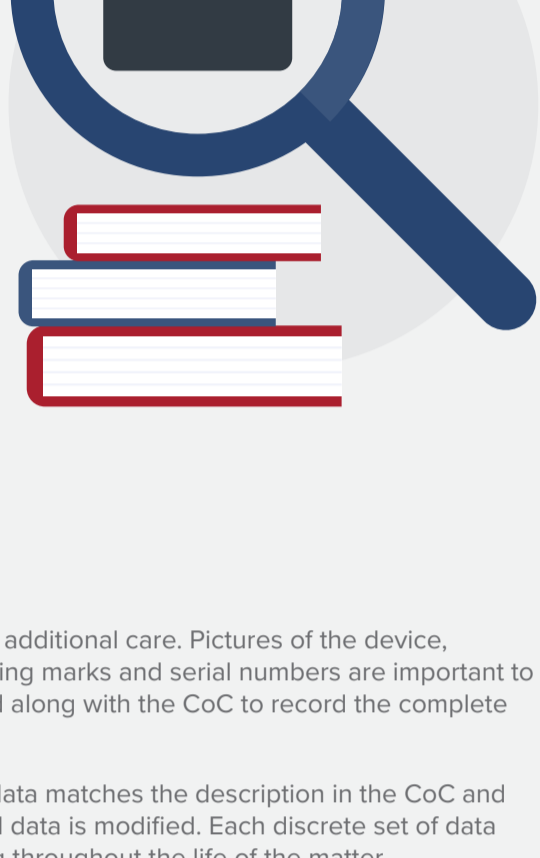
For years Innovative Discovery has been leading the charge on remote capabilities to ensure that geography isn't a limitation in providing the best resources for our clients. As remote work rapidly becomes our new normal, ID wants to ensure that you can lean on us for support and leverage our expertise as you navigate the remote world. We are prepared for and experienced at deploying remote services such as remote collections, secure cloud hosting, and remote document review, all closely monitored and managed by long-standing remote project management and technical services teams. We are here to provide confidence and security when you need it most.

REMOTE COLLECTION



Evidence Handling (FTPS/Parcel Service)

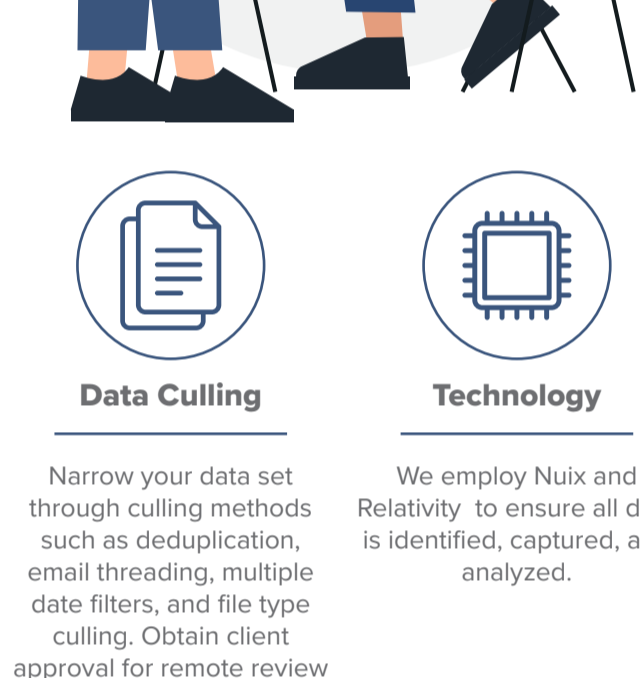
Whether digital evidence is transferred physically or electronically, ID maintains best practices for defensible evidence handling. No matter the source or condition of any received data, we require a chain of custody (CoC) to record the sequence of custody, control, transfer, analysis and disposition of physical and electronic evidence. The client is provided with reports at each step of the process and upon request.



ID offers ShareFile access for electronic evidence transfer, which is client segregated and encrypted both at rest and in-transit and uses cryptographic algorithms that comply with standard security practices. For data sourced from external sources, FTP over SSL is used to transfer data to data center. The CoC includes a detailed inventory of the size and type of data being transferred as well as the people involved in the transfer and reception.

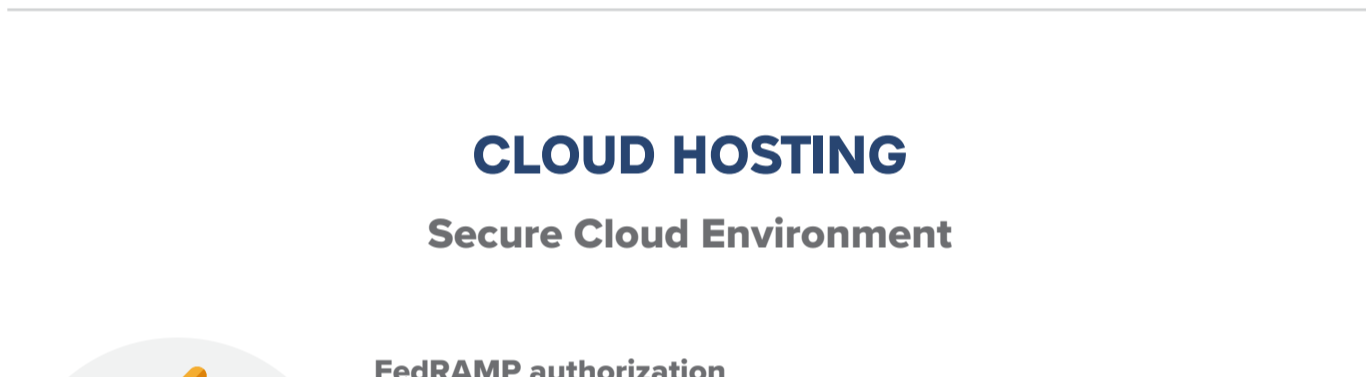
Evidence shipped via parcel service such as UPS or FedEx requires additional care. Pictures of the device, specifically showing make and model information as well as identifying marks and serial numbers are important to maintaining defensibility. Package tracking information is preserved along with the CoC to record the complete custody history.

Once data is received by ID's forensic examiners, they confirm the data matches the description in the CoC and create a full working copy on our network while ensuring no original data is modified. Each discrete set of data receives a unique forensic source identifier to allow precise tracking throughout the life of the matter.



PROCESSING

We don't have button pushers - we have an experienced, educated team deeply invested in every step of the workflow. Our team works together with you to create customized workflows and export profiles so that targeted data sets are sent for review as quickly as possible. We utilize best-of-breed technologies and software carefully selected to better our clients' experience and results.



Data Culling: Narrow your data set through culling methods such as deduplication, email threading, multiple date filters, and file type culling. Obtain client approval for remote review and disposition of review materials.

Technology: We employ Nuix and Relativity to ensure all data is identified, captured, and analyzed.

Data Quality: ID takes every step necessary to preserve the integrity of your data. You never have to worry about losing quality during the process.

Scale & Security: Process terabytes of data daily without losing the attention to detail every case deserves.

CLOUD HOSTING

Secure Cloud Environment



FedRAMP authorization: FedRAMP moderate-level authorization – this highly-sought-after accreditation allows us to offer a secure, cloud-based environment for government data. We have invested the time and effort to become a FedRAMP authorized provider because we understand that securing your data is of the utmost importance. Leveraging the power and flexibility of a secure and streamlined private cloud infrastructure, ID provides U.S. government agencies with vetted, reliable, and scalable technology services.

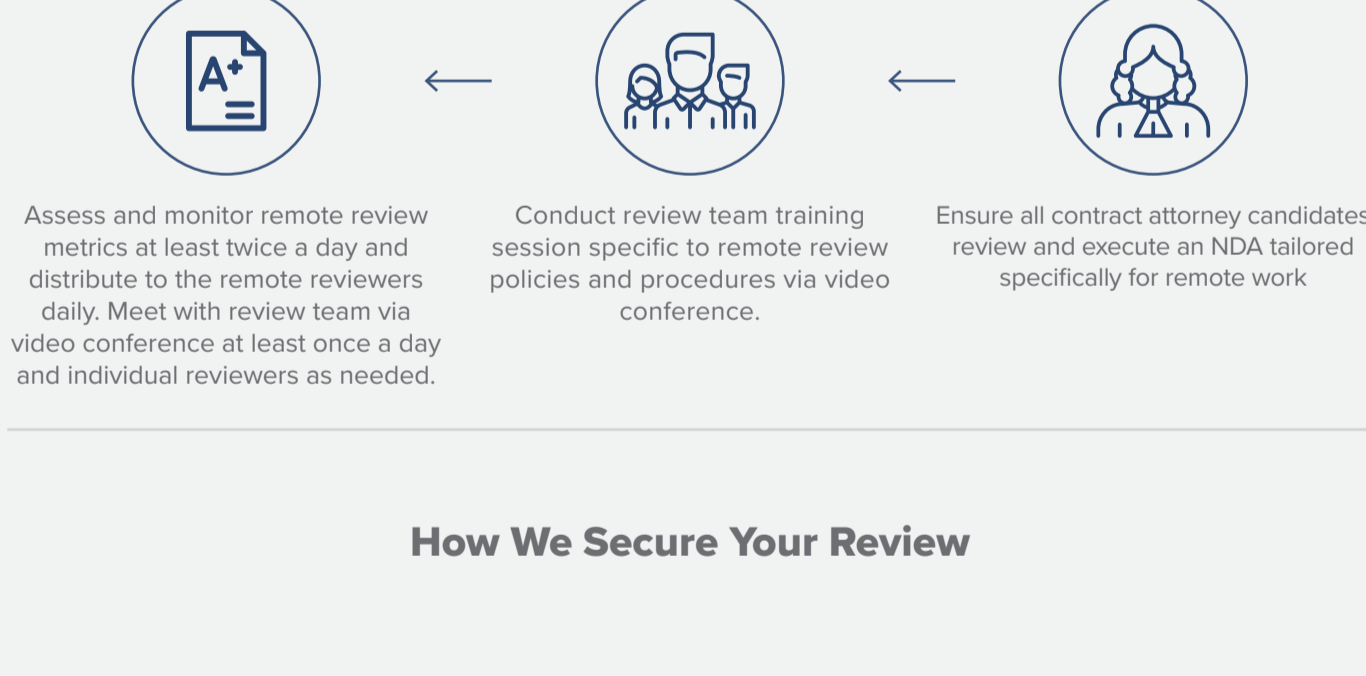
Secure data centers: SSAE 16 Type II data centers with rapid-response disaster recovery capabilities, biometric iris scanners, and a highly redundant architecture.

Expertise: We are seasoned experts on industry-leading platforms and hold a wealth of Relativity certifications. We believe in finding the right tool for you, and being prepared to execute it flawlessly.

Redundancy: Maintaining multiple, different Border Gateway Protocol connections, via different carriers, as well as multiple ISPs which provide connectivity to all ID facilities.

REMOTE DOCUMENT REVIEW

Flow Chart



How We Secure Your Review



Non-Disclosure Agreement: All remote reviewers are required to sign an NDA tailored specifically for remote work.

Citrix: Remote review utilizes technology identical to our on-prem solution (Citrix XenApp/XenDesktop) and made available over the internet via Citrix Application Delivery Controller (Citrix ADC) and Storefront server. All remote traffic is encrypted via SSL/TLS1.2 and proxied/secured by Citrix ADC and our Firewall appliances. All the same users, applications, machines and security controls that are in place locally are now viewable via a browser or Citrix Receiver client remotely.

Remote Desktop: All remote reviewers are only able to access Relativity, their ID email accounts, and the electronic review materials via the remote desktop, which does not allow remote reviewers to download, copy, or print any materials on/to their personal assets.

User Access: As with any on-site review project, remote reviewer access is strictly limited to client-approved sites (i.e., Relativity) and materials of their assigned project. As an additional level of security, ID offers 2-Factor Authentication for user access.

Reporting: ID provides a variety of reporting metrics to clients for remote reviews, similar if not identical to reports provided for on-site review projects. These review metrics can include individual rates of review, overall review progress, and rates of responsiveness, privilege, and non-responsiveness.

Review Materials: All review materials are available/permitted electronically and are only accessible via the remote desktop, including reviewer notes, unless expressly authorized otherwise by client.

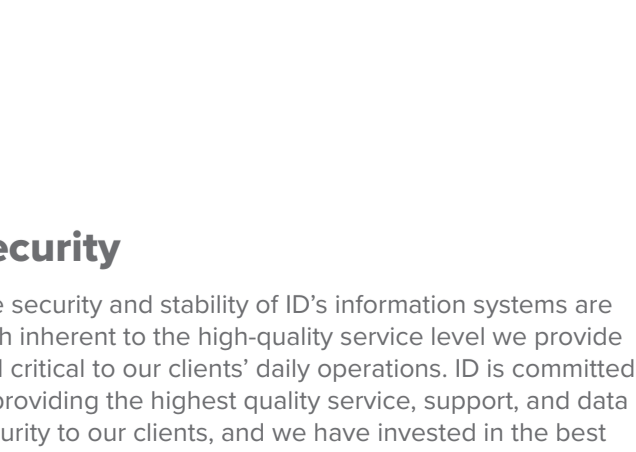
Email Security: All project-related emails are transmitted via ID email accounts only, which does not allow emails to be sent outside ID's environment (e.g. forwarding to personal email). Remote reviewers' access to ID email accounts are terminated immediately upon completion of review and no personal email accounts are permitted.

Secure Data Center: All data remains in our secure data center and no client data is sent to the remote client machines.

UMBRELLA SERVICES

Remote Project Management

Innovative Discovery's project managers understand all phases of the litigation process and look at every project holistically, consulting with you every step of the way. Our PMs are fluent in technology and legalese, serving as the glue to every project, driving best practices and investing themselves into the client's experience. Dedicated to concierge-level service, your PM team is available to you 24/7 and is right in the trenches with you throughout your project.



- Kick-off call to discuss all project angles and build a customized workflow
- Digital data transfer
- Top-notch certified experts, technologists, and lawyers proficient in industry-leading technologies located throughout the country
- 24/7 client service delivery - your project manager is always available to you - you are NEVER pushed into a queue.
- Our PM team has been working remotely for over 10 years
- Access to Relativity and ticketing systems
- Direct access to all departments



Security

The security and stability of ID's information systems are both inherent to the high-quality service level we provide and critical to our clients' daily operations. ID is committed to providing the highest quality service, support, and data security to our clients, and we have invested in the best technologies available and recruited some of the industry's top professionals to realize this end.

- Vulnerability Assessment
- Governance, Risk, and Compliance
- Defense In-Depth
- Security Awareness
- Access Controls Management
- FedRAMP
- Change Control & Patch Management
- Disaster Recovery Plan