



Automating Accounts Payable for Global Energy

AN INFORMATION GOVERNANCE CASE STUDY

THE SITUATION

A global energy services provider, working with nearly 60,000 vendors doing business in 14 different languages and 194 currencies was struggling with an inadequate automated accounts payable process. This process was essential to managing the 100,000 invoices they receive each month.

THE SOLUTION

Despite the complexity of this project, a solution was architected and implemented in only five months, on time and under budget, thanks to modern approaches and tools, including IBM Datacap Accounts Payable. This accomplishment is even more impressive considering COVID-19 and the oil crash of 2020 threw many curve balls during the project.

Using automated electronic data capture solutions through IBM Cloud Pak for Automation, and DC Recon, the new system receives, captures, and automatically reads all digital documents sent in via email, as well as scanned paper documents. Key data values, such as languages, currencies, and vendors are automatically populated before each invoice is submitted to the existing ECM system to initiate the invoice processing workflow. Invoices passing the validation thresholds automatically bypass verification and go directly to SAP. This automation reduces cost and error potential.

THE RESULT

The client has been able to achieve greater automation, efficiency, and effectiveness. Our expert team architected Datacap to recognize invoice data values spanning more than a dozen languages and nearly 200 currencies.

They are no longer at risk of AP processing downtime and were very appreciative of the highly detailed solution documentation provided by our team.